

Cyprus Electronic Identity is here!

Apply today for your eID and unlock a world of convenience!

GET YOUR eID

JCC Trust Portal

Creation of account,
request & generation of
Electronic Identity (eID)

Secure and certified eIDAS Trust Services Solutions

Secure your electronic transactions and digitize your
processes using eIDAS compliant solutions.

LOGIN

SIGN UP



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Secure your electronic transactions and digitize your processes using eIDAS compliant solutions.

LOGIN

SIGN UP

Cyprus

Apply today for your

01

ACCOUNT CREATION

Step by step guide of how to create your Trust Portal account



GET YOUR eID

02

eID REQUEST

Step by step guide of how to request your eID



03

eID GENERATION

Step by step guide of how to generate your eID



01

ACCOUNT CREATION

Step by step guide of how to create your Trust Portal account

- ✓ Click here to visit JCC Trust Portal

- ✓ Select to “**SIGNUP**”



1 CHOOSE PROVIDER 2 **FILL YOUR INFORMATION** 3 COMPLETE SIGNUP

Account Information

Username * Email *

Select title ▾ First Name * Last Name *

As stated in your Identity or Passport As stated in your Identity or Passport

Select Country ▾

Country of issue as stated in your Identity or Passport

Address * Postal Code *

Telephone (Mobile)

Select Country ▾ Telephone (Mobile) *

Telephone (Fixed Line)

Select Country ▾ Telephone (Fixed Line)

← BACK NEXT →

✓ Fill all the required information

✓ Click on **“NEXT”**

1
CHOOSE PROVIDER

2
FILL YOUR INFORMATION

3
COMPLETE SIGNUP

Account Information

Security Question

*All fields are mandatory

What primary school did you attend? ✓

Security Question Answer *

Account Details

Select ID type ✓

ID Number *

As stated in your Identity or Passport

Password *

Repeat Password *

Legal

PLEASE SCROLL DOWN TO ACCEPT THE TERMS AND CONDITIONS.

General Terms and Conditions for Use of Certificates

Date: 01 April 2020 Version: 1.3 Document Owner: QTSP Policy Officer

Present General Terms and Conditions describe main policies and practices followed by JCC Payment Systems and provided in CP and CPS, that are also described in a supplemental and simplified way in the PKI Disclosure Statement (PDS), for authentication certificates and for EU Qualified certificates for electronic signatures & electronic seals.1.1. The Terms and Conditions govern Subscribers' use of the Certificates and constitute a

✓ Set a security question and answer

✓ Enter your identity card details

✓ Set your Trust Portal login password

Legal

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General Terms and Conditions for Use of Certificates

Date: 01 April 2020 Version: 1.3 Document Owner: QTSP Policy Officer

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I HAVE READ AND ACCEPT THE TERMS AND CONDITIONS

PLEASE SCROLL DOWN TO ACCEPT THE PRIVACY STATEMENT.

QTSP PRIVACY STATEMENT FOR THE PROTECTION OF PERSONAL DATA & GENERAL INFORMATION Version 1.2

This Privacy Statement aims to give you information on how JCC Payments Systems Ltd(referred to as 'we', 'us', 'our', 'JCC Payment Systems' or 'JCC') collects, uses, discloses and processes your personal data through your use of the <https://trust.jcc.com.cy> and <https://pki.jcc.com.cy> (hereinafter referred to as "the Websites") and the means by which this is done. The Privacy Statement as a means of notifying the website visitors of their rights in accordance with local law and the EU General Data Protection Regulation (EU) 2016/679. JCC Payment Systems Ltd is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. By accessing, browsing and/or using this Website, you consent to the data practices described in this Privacy Statement and acknowledge that you have read, understood, and agree to be bound by these

I HAVE READ AND ACCEPT THE PRIVACY STATEMENT

I'm not a robot

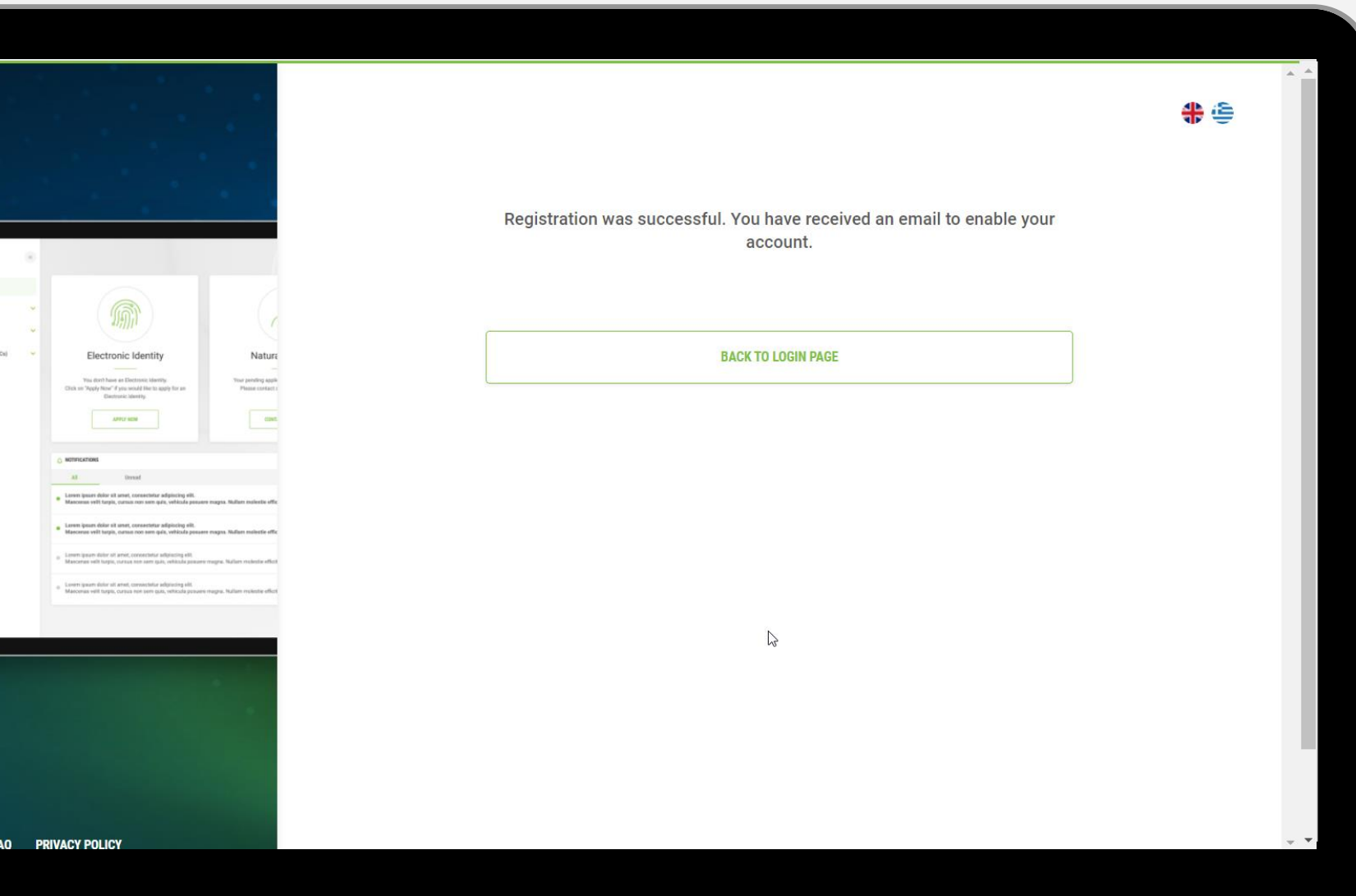


SUBMIT

← BACK

✓ Scroll down to accept the terms and conditions and privacy statement

✓ Select **“SUBMIT”**



✓ Go to your email to activate your Trust Portal account

✓ Select **“BACK TO LOGIN PAGE”**



Sign in to JCC Trust Portal

NEXT

Don't have an account?

SIGN UP FOR JCC TRUST PORTAL

✓ Enter your username or email

✓ Click on **“NEXT”**



Sign in to JCC Trust Portal

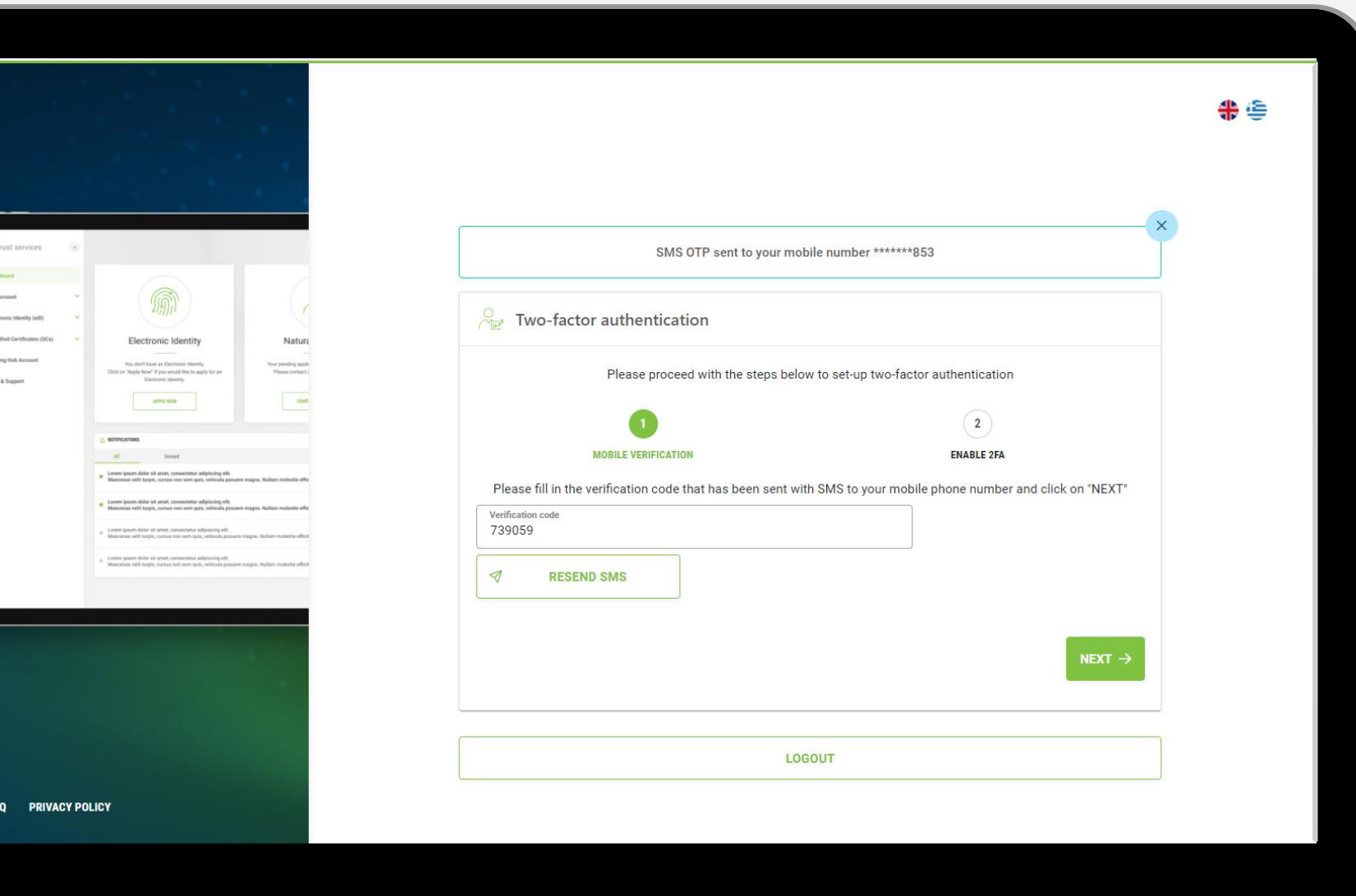
[Forgot password?](#)

SIGN IN

Your current LRA is: JCC. Select below if you want to change your LRA:

✓ Enter your password

✓ Click **“SIGN IN”**



✓ Enter the OTP code you've just received via SMS

✓ Click on **“NEXT”**

Two-factor authentication

Please proceed with the steps below to set-up two-factor authentication

1

MOBILE VERIFICATION

2

ENABLE 2FA

Step 1: Download JCC Authenticator Mobile App



Step 2: Open JCC Authenticator App

Select the option "Generate an OTP" and scan the QR code



Step 3: Enter Verification Code

Enter the 6-digit number displayed within the application and click on "VERIFY OTP".

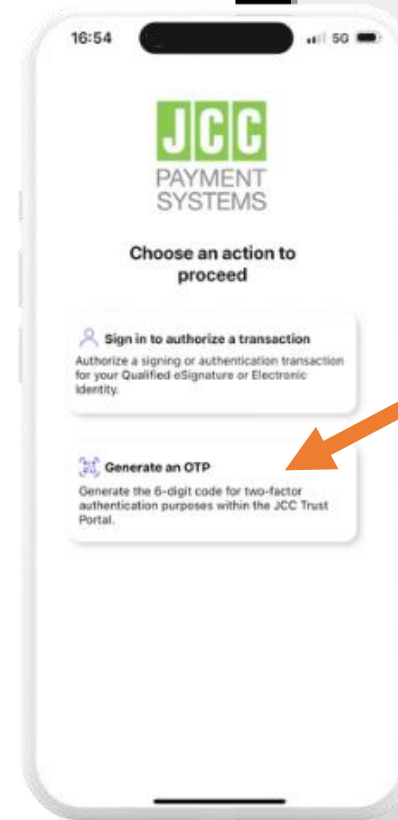
Verification code
590705

VERIFY OTP

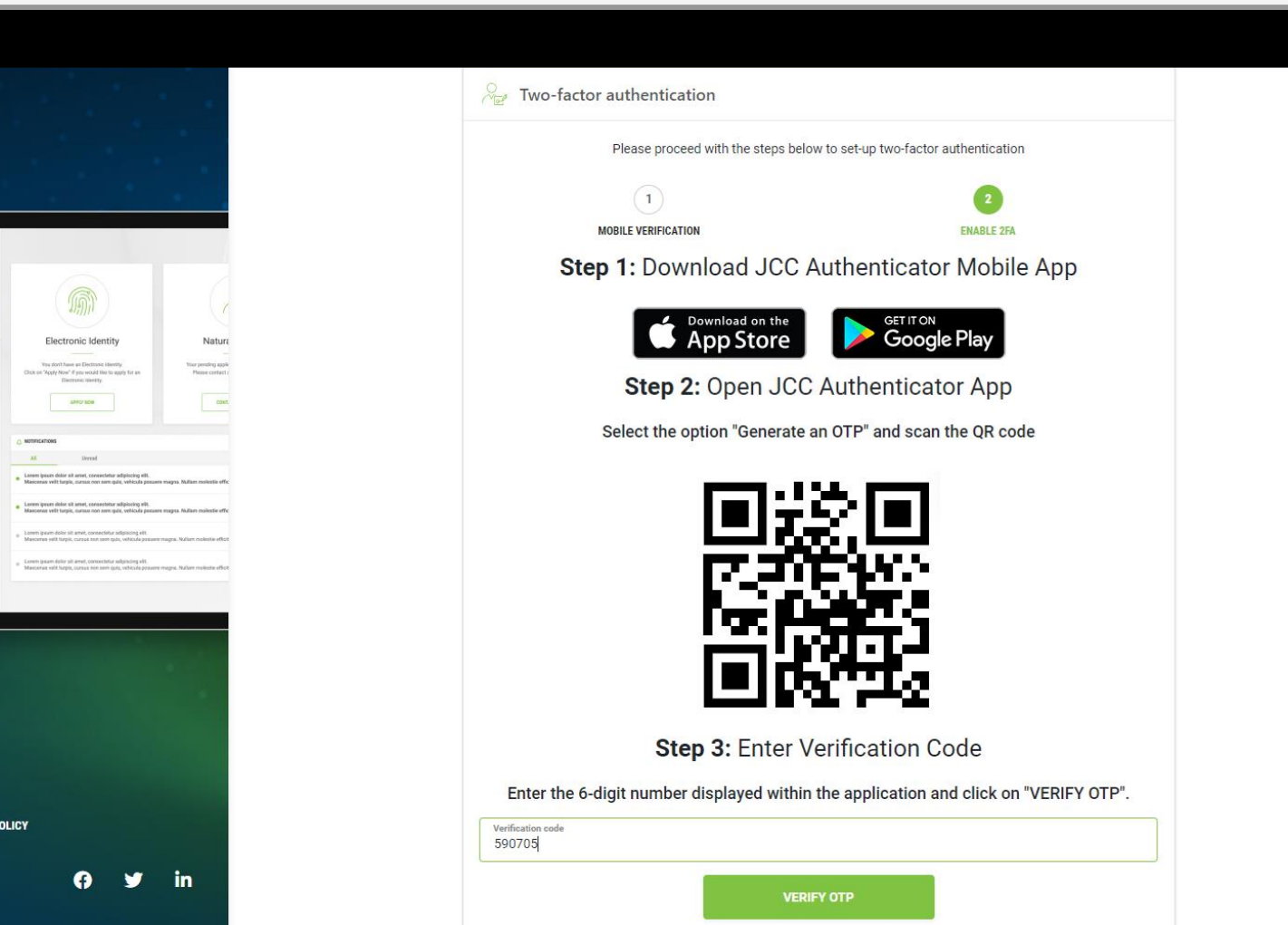
✓ Download JCC Authenticator app 



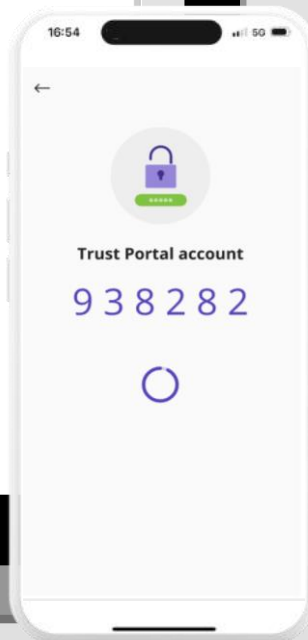
✓ Open JCC Authenticator



✓ Choose "Generate an OTP"



✓ Scan the QR code displayed on JCC Trust Portal



✓ Enter the OTP code that you see on JCC Authenticator to JCC Trust Portal

✓ Click on “**VERIFY OTP**”

02 eID REQUEST

Step by step guide of how to request your eID certificate

- ✓ Click here to visit JCC Trust Portal
- ✓ Select to “**LOGIN**”





Sign in to JCC Trust Portal

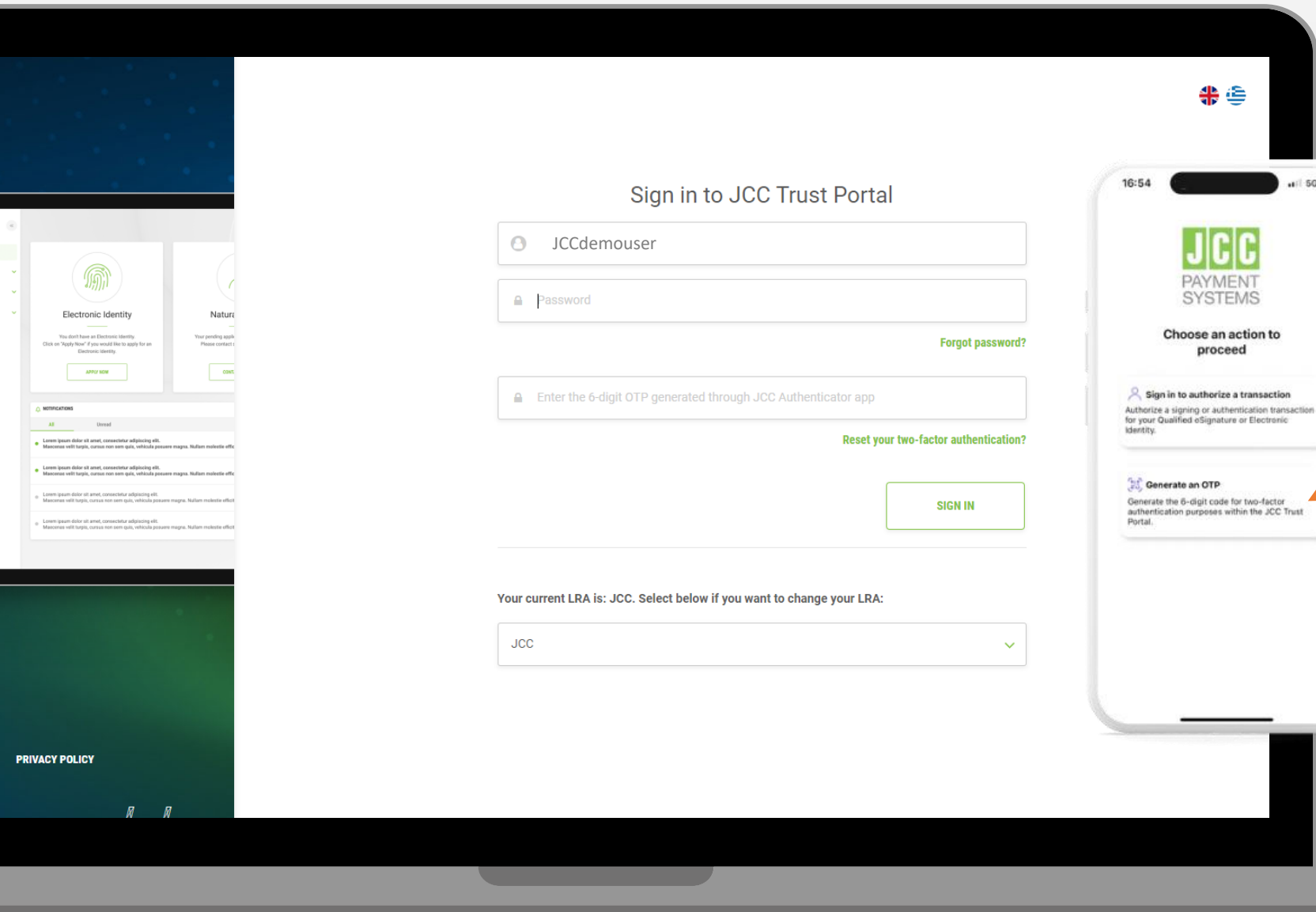
NEXT

Don't have an account?

SIGN UP FOR JCC TRUST PORTAL

✓ Enter your username or email

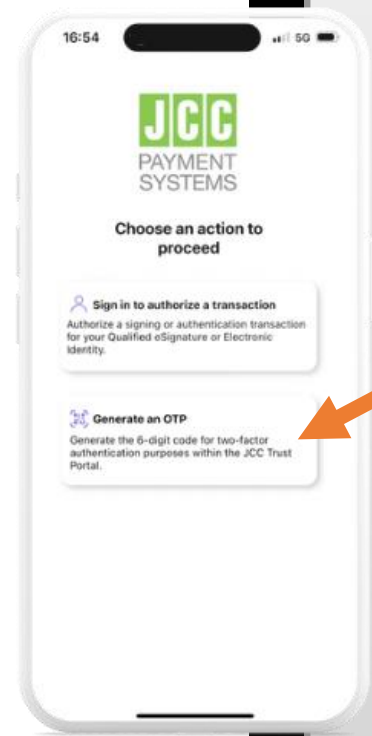
✓ Click on “NEXT”



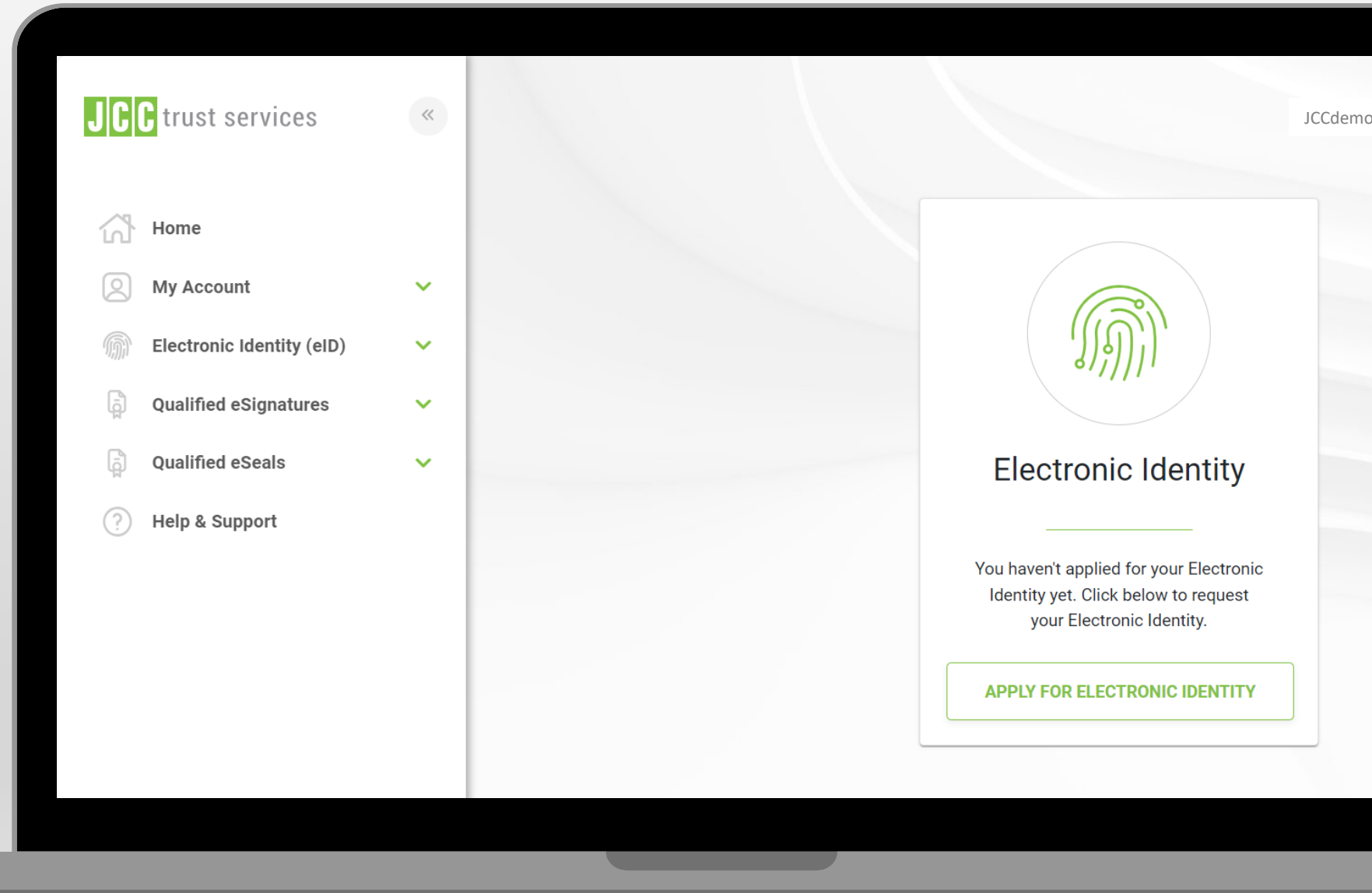
✓ Enter your password

✓ Enter the 6-digit OTP generated through JCC Authenticator application

✓ Click **“SIGN IN”**



✓ Click to “**APPLY FOR ELECTRONIC IDENTITY**”





New Electronic Identity (eID)

1 INFORMATION

2 TERMS AND CONDITIONS

3 IDENTITY CARD

4 APPLICATION FORM

5 DEVICE REGISTRATION

6 SUBMISSION


In order to proceed with your application please make sure that:

- Your identity documents is [Cypriot Biometric Identity Card](#)
- Your smart device supports **biometric authentication** i.e. fingerprint, face recognition etc.

Kindly be informed that the validity of the Electronic Identity is 3-years.

To continue with your application submission, click "**Next**"

NEXT →**Click on "NEXT"**

 New Electronic Identity (eID)

1 INFORMATION

2 **TERMS AND CONDITIONS**

3 IDENTITY CARD

4 APPLICATION FORM

5 DEVICE REGISTRATION

6 SUBMISSION

PLEASE SCROLL DOWN TO ACCEPT THE TERMS AND CONDITIONS.

General Terms and Conditions for the Use of National Electronic Identity Card (eID)

Effective Date: 07 March 2024

Version 1.2

1. General Terms Present General Terms and Conditions describe main policies and practices followed by JCC Payment Systems and provided in CP and CPS for eID, that are also described in a supplemental and simplified way in the PKI Disclosure Statement (PDS). 1.1. The Terms and Conditions govern Subscribers' use of the eID

I HAVE READ AND ACCEPT THE TERMS AND CONDITIONS

PLEASE SCROLL DOWN TO ACCEPT THE PRIVACY STATEMENT.

QTSP PRIVACY STATEMENT FOR THE PROTECTION OF
PERSONAL DATA & GENERAL INFORMATION

20 April 2024

Version 1.6

This Privacy Statement aims to give you information on how JCC Payments Systems Ltd (referred to as 'we', 'us', 'our', 'JCC Payment Systems' or 'JCC') collects, uses, discloses and processes your personal data through

I HAVE READ AND ACCEPT THE PRIVACY STATEMENT

← BACK

NEXT →

✓ Scroll down and accept the Terms & Conditions and the Privacy Statement

✓ Click on “NEXT”



Please upload both sides (back and front) of you identity card and then click on "Next" to continue.

Note: Only Biometric Identity cards are acceptable

Two large dashed rectangular boxes are positioned side-by-side. The left box contains a green button with the text 'FRONT SIDE UPLOAD'. The right box contains a green button with the text 'BACK SIDE UPLOAD'.

Acceptable image formats: png, jpeg, jpg, tiff, gif or bmp

← BACK

NEXT →

✓ Upload both sides of your biometric ID

✓ Click on **“NEXT”**

1 INFORMATION

2 TERMS AND CONDITIONS







3 IDENTITY CARD

4 APPLICATION FORM

5 DEVICE REGISTRATION

6 SUBMISSION

Applicant's data

Mrs 	Name * <input type="text"/>	Surname * <input type="text"/>
	<small>1 Name in latin as stated in your Identity</small>	<small>1 Surname in latin as stated in your Identity</small>
Date of Birth * <input type="text" value="DD/MM/YYYY"/> 		
Telephone Number (fixed line)		
Select Country 	Phone number <input type="text"/>	
Telephone Number (mobile) *		
CY (+357) 	Phone number * <input type="text"/>	
E-mail Address * <input type="text" value="--"/>		
ID Card Number <input type="text"/>	ID Document Number * <input type="text"/>	
<small>1 As stated in your Identity card ex. 0000123456</small>	<small>As stated in your Identity card ex. CR0123456 1</small>	
Document issue date * <input type="text" value="DD/MM/YYYY"/> 	Document expire date * <input type="text" value="DD/MM/YYYY"/> 	

← BACK

NEXT →

✓ Fill in the required information


✓ Click on **“NEXT”**

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New Electronic Identity (eID)

- 1 INFORMATION
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- 5 **DEVICE REGISTRATION**
- 6 SUBMISSION


Step 1: Open JCC Authenticator mobile application and choose the option "Sign in to authorize a transaction"



Step 2: Enter the USER ID as shown below and click on "SIGN IN":
User ID: **test_eid**

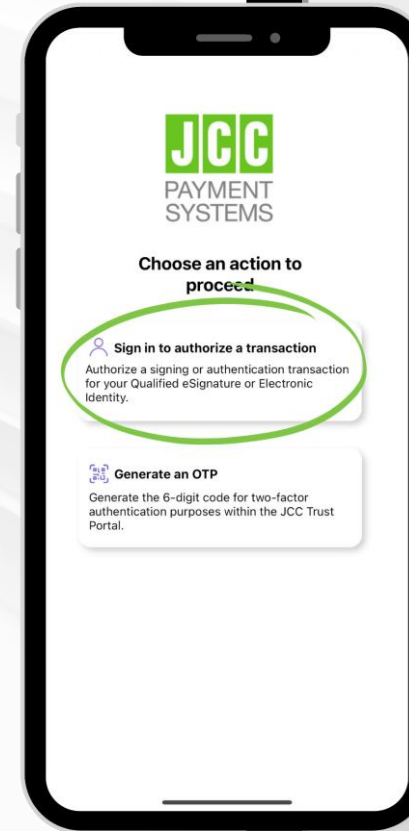


Step 3: Enter the two one-time passwords (OTPs) that you will receive through email and SMS to the corresponding fields and click "VERIFY"



Step 4: Enter your biometrics and after the JCC Authenticator application is registered successfully, click "OK"

← BACK NEXT →



✓ Open JCC Authenticator Mobile app


✓ Choose the first option "Sign in to authorise a transaction"

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New Electronic Identity (eID)


- 1 INFORMATION
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- 6 SUBMISSION

Step 1: Open JCC Authenticator mobile application and choose the option "Sign in to authorize a transaction"




Step 2: Enter the USER ID as shown below and click on "SIGN IN":

User ID: **test_eid**




Step 3: Enter the two one-time passwords (OTPs) that you will receive through email and SMS to the corresponding fields and click "VERIFY"



Step 4: Enter your biometrics and after the JCC Authenticator application is registered successfully, click "OK"

← BACK NEXT →

← Back



User ID

SIGN IN


- ✓ Enter the userID as displayed
- ✓ Enter the two OTPs that you've just received via SMS and email
- ✓ Click on "NEXT"

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New Electronic Identity (eID)

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Step 1: Open JCC Authenticator mobile application and choose the option "Sign in to authorize a transaction"



Step 2: Enter the USER ID as shown below and click on "SIGN IN":
User ID: **test_eid**



Step 3: Enter the two one-time passwords (OTPs) that you will receive through email and SMS to the corresponding fields and click "VERIFY"



Step 4: Enter your biometrics and after the JCC Authenticator application is registered successfully, click "OK"

← BACK NEXT →

DEVICE REGISTRATION

To set-up this device for remote authorisation enter the OTP values sent to your mobile phone *****35 and email *****@hotmail.com

582-236

484-549

[Resend OTP](#)

[CANCEL](#) [VERIFY](#)

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	⌫

✓ Enter the two OTPs that you've just received via SMS and email

✓ Click on "NEXT"

 New Electronic Identity (eID)

- 1 INFORMATION
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- 5 DEVICE REGISTRATION
- 6 SUBMISSION

Congratulations! Your application has been submitted!
To proceed with the approval of your request, please follow the steps below:
Step 1: Download & print the Application PDF below:

 [CERTIFICATE APPLICATION PDF DOWNLOAD](#)

Step 2: Schedule your appointment within the next 30 days, by clicking below:

[CLICK TO SCHEDULE YOUR APPOINTMENT](#)

Step 3: Visit the Citizen Service Center along with your printed application form and biometric identity card

 [FINISH](#)

Note: In case you don't proceed with your physical identity validation within the next 30 days, your application will be automatically rejected.

 [BACK](#)

✓ Download the PDF application form and schedule your visit to the Citizen office Centre of your choice, for physical validation

✓ Click on **“FINISH”**

03

eID GENERATION

Step by step guide of how to generate your eID

- ✓ Click here to visit JCC Trust Portal

- ✓ Select to “**LOGIN**”





Sign in to JCC Trust Portal

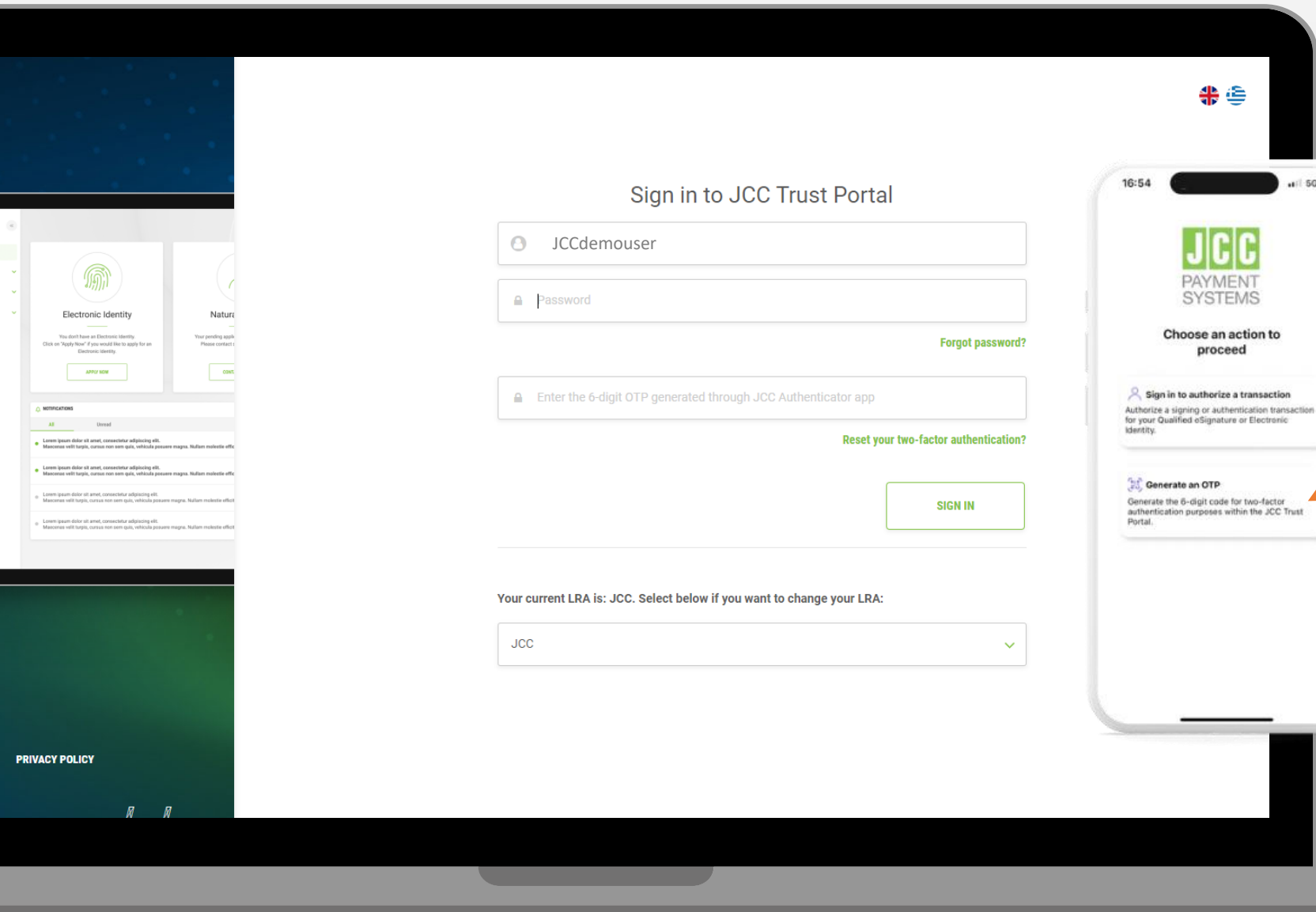
NEXT

Don't have an account?

SIGN UP FOR JCC TRUST PORTAL

✓ Enter your username or email

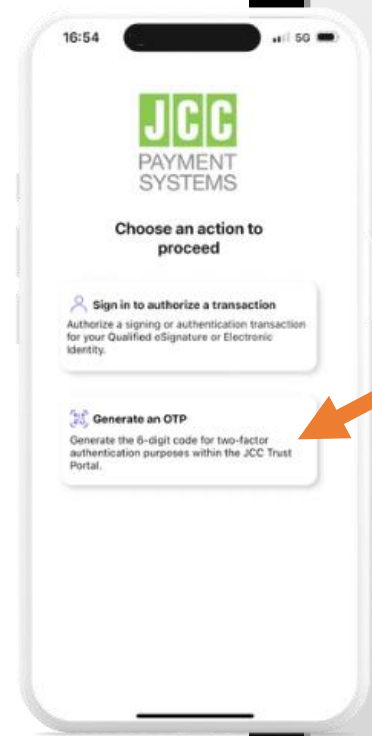
✓ Click on “NEXT”



✓ Enter your password

✓ Enter the 6-digit OTP generated through JCC Authenticator application

✓ Click **“SIGN IN”**



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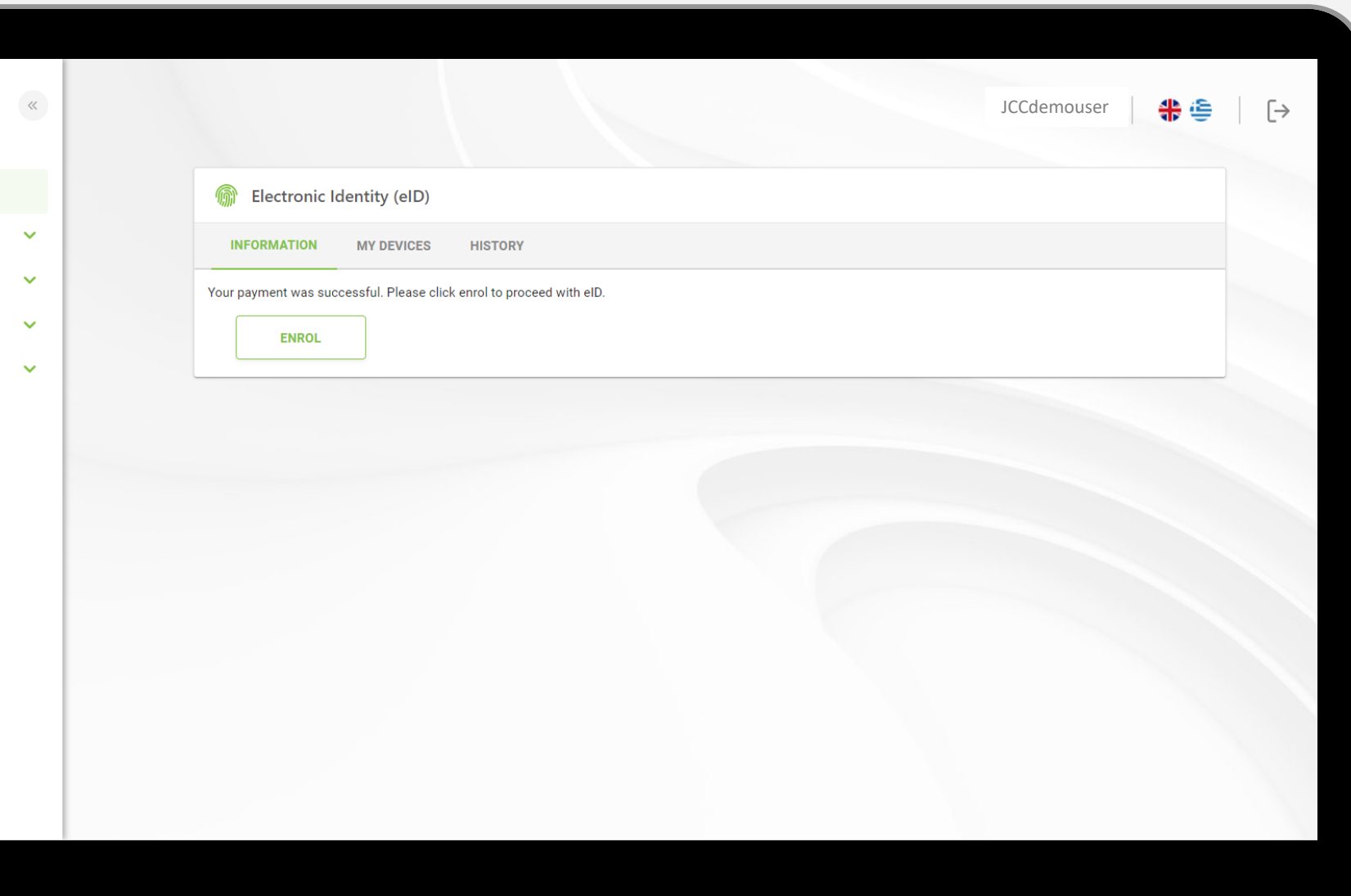


Electronic Identity

Your request for Electronic Identity has been accepted. Click below to enrol and generate your eID.

[ENROL](#)

✓ Click on “**ENROL**” to proceed with your eID generation



✓ Click again on “ENROL”

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Create your Electronic Identity

To generate your Electronic Identity, you must setup your eID Account with your own credentials.
Important Note: Kindly be informed that in case you forget your eID password and you need to reset it, a **physical identity validation** will be required.

Enter the OTP you received via SMS:

Enter the OTP you received via email:

Set your eID Password:

Please keep note that you will need this password to use your eID. In case you forgot or lost it, you will need to proceed with physical identity validation.

SUBMIT

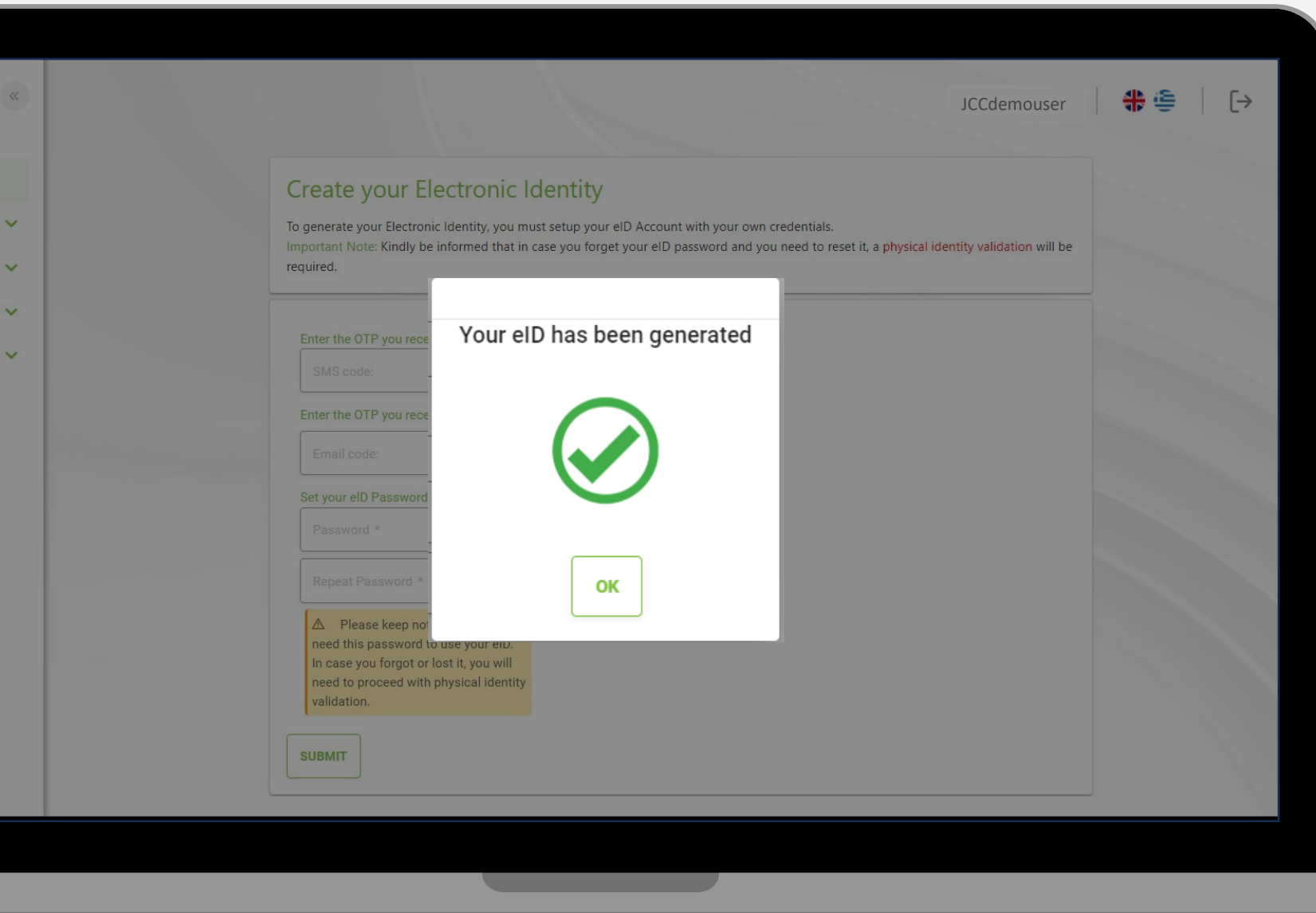
✓ Enter the OTP that you will receive via SMS

✓ Enter the OTP that you will receive via email

✓ Enter twice the password of your eID

IMPORTANT NOTE! This password will be requested for the usage of your electronic identity. In case you need to restore it, **identity validation in person** will be required.

✓ Click on **“SUBMIT”**



✓ You have successfully generated your eID!

✓ To digitally sign your documents using your eID, please visit [JCC Signing Portal](#) and create your account!



The trusted
eSignature solution
from JCC

LOGIN

SIGN UP

Thank you.

If you have any questions, please do not hesitate to contact JCC via email at trust-services@jcc.com.cy or via phone at +357-22 868500.